

Xerox On Site Service Rates (Effective 02-01-09)

	Monday – Friday 8:00 am – 5:00 pm	Mon.-Fri. (5:01 pm–7:59 am) and ALL Day Saturday	ALL Day Sunday and Holidays
TIME & MATERIALS All Products, (including Wide Format) <u>except</u> those specified below as <u>High End*</u>	\$349 Call Charge (includes 30 minute minimum) \$64 per 15 minutes or portion thereof (beyond 30 minutes minimum) All parts billable / credit given.	\$349 Call Charge (includes 30 minute minimum) \$108 per 15 minutes or portion thereof (beyond 30 minutes minimum) All parts billable / credit given.	\$349 Call Charge (includes 30 minute minimum) \$134 per 15 minutes or portion thereof (beyond 30 minutes minimum) All parts billable / credit given.
TIME & MATERIALS FOR HIGH END* PRODUCTS	\$625 Call Charge (includes 30 minute minimum) \$72 per 15 minutes or portion thereof (beyond 30 minutes minimum) All parts billable / credit given.	\$625 Call Charge (includes 30 minute minimum) \$111 per 15 minutes or portion thereof (beyond 30 minutes minimum) All parts billable / credit given.	\$625 Call Charge (includes 30 minute minimum) \$148 per 15 minutes or portion thereof (beyond 30 minutes minimum) All parts billable / credit given.
TIME & MATERIALS for Facsimile Products (New and Used) Applies to: DFC735, DFC745, DWC535, DWC545, DWC635, DWC645, DWC657, DWC665, DWC765, FC12, F110, F116, F2121, F2218, CC20, PRO580, WCM20, WCP555, WCP575, WCP580, WCP685, WCP785	\$233 Call Charge (includes 30 minute minimum) \$19 per 15 minutes or portion thereof (beyond 30 minutes minimum) All parts billable / credit given	\$233 Call Charge (includes 30 minute minimum) \$108 per 15 minutes or portion thereof (beyond 30 minutes minimum) All parts billable / credit given	\$233 Call Charge (includes 30 minute minimum) \$134 per 15 minutes or portion thereof (beyond 30 minutes minimum) All parts billable / credit given <i>FIC</i> Version: Card #1 (front) Updated 4/1/05. NS101 (4-1-05)
AFTER HOURS FOR CONTRACT AND WARRANTY CUSTOMERS (Except High End* products specified below)	All labor and parts are included in the maintenance contract.	\$541 After Hours Charge, per Call. No parts bill. No return credit.	\$541 After Hours Charge, per Call. No parts bill. No return credit.
AFTER HOURS FOR HIGH END* CONTRACT AND WARRANTY CUSTOMERS	All labor and parts are included in the maintenance contract.	\$625 After Hours Charge, per Call. No parts bill. No return credit.	\$625 After Hours Charge, per Call. No parts bill. No return credit.

*HIGH END PRODUCTS

System Reprographics: 5090's, 5390, and 5690

DocuTech/Nuvera: PP135, NP135, Nuvera 100/120/144/288 Production Systems, Nuvera 100/120 Copier/Printers, 6100, 6115, 6135, 6155, 6180, HighLight Color 180/155/128, and XDOD/DigiPath, SBMF, SBMF-1, SBMF-2, SFBM, SQFBM & DBSF

High End System Printing: MICR/Non-MICR, IPS, LPS, NPS; 4050, 4250, 4650, 4850, 4075, 4090, 4890, 4135, 4635, DP96, DP100, DP135, DP155, DP180, DP350, DP350DUP, DP390, DP425DUP, DP425DUPU, DP500, DP500DUP, DP525DUP, DP525DUPU, DP525DUP1, DP525MX-MX1-MX2, CF495DUP, CF650DUP, CCF490, DP92C, DP2K100, DP2K115, DP2K135, DP2K155, DP2K180, HLC128, HCL155, HLC180, HLCP155 and HLCP180

Color: Fiery, SPLASH, Creo Scitex, DocuColor 70/100/130, DocuColor 2000/2045/2060/5000/6060/5252/7000/8000 & DocuColor iGen 90/ 100/ 110