

TEM Testimonials

Thank you for adding the ER # in the document reference column on monthly statements. I am whizzing through my statements now because I don't have to look up each TM # in FOIDDOCH!

Cathy C.
Office Support Associate
Illinois State Archaeological Survey, UIUC

Personally, I love TEM. To be able to click on and see an ER status at any given moment is a great tool. Also, the fact that the professors and students can submit them from anywhere—instead of having to physically be in the office to sign a piece of paper—is great. Thanks.

Barb Horner
Office Manager
Industrial and Enterprise System Engineering, UIUC

I just wanted to let you know that the TEM system is great, and I really enjoy working in it. This system has made my job processing vendor payments and reimbursements much faster. I also want to say that the EM classes and webinars are very helpful too.

Elbert L. Gordon
Account Tech III
Psychology, UIC

I use the TEM system frequently for travel reimbursements, application fee refunds, and vendor payments. My favorite features are the proxy feature and that TEM allows me to see exactly where my expense report is in the process. The system is user friendly and basically walks you through the process to complete an expense report. We have found several advantages of using TEM; the biggest is reimbursements are paid much faster than before. Our office really enjoys this system; it cuts down on paper use and saves a lot of time when preparing expense reports. I think once others use this system they will see the benefits as well.

Dawn Orlove
Office Administrator
Office of Admissions, UIS

Jennifer Busey requested that I contact you regarding my recent airline ticket purchases. The overall experience proved to be positive, although there were a few issues over miscommunication. However, we ended up saving a considerable amount of money (close to \$250!) on one particular ticket with their help, getting a huge savings compared with the price quoted on AmericanAirlines.com. I've also been very satisfied with subsequent ticket purchases.

Prior to this new travel protocol I had a very good working relationship with L&L Travel, and I was very disappointed when they were not on the preferred list. However, I now feel that I will be able to make just as good of a connection with Franklin Travel. So far, I've dealt with Jennifer, Angie, and Tonie, and I look forward to working more with them in the future.

Judy Sims
Office Manager
Office of Public Engagement
College of Veterinary Medicine