

## University of Illinois Merchant Card Services Enrollment Request for Online Credit Cards

|  |       |             |           |
|--|-------|-------------|-----------|
| Units requesting to accept online credit card payments should complete this form.  |       |             |           |
| <b>General Information</b>   |       |             |           |
| <b>Department Information</b>  |       |             |           |
| Department Name:   |       |             |           |
| Department/Unit Campus Address   |       |             |           |
| Street Address 1:  |       |             |           |
| Street Address 2:  |       |             |           |
| Mail Code:   | City: | State:      | Zip Code: |
| <b>Add merchant address if different than department/unit address</b>  |       |             |           |
| Street Address 1:  |       |             |           |
| Street Address 2:  |       |             |           |
| Mail Code:   | City: | State:      | Zip Code: |
| <b>Please use the following descriptions when filling out the merchant contact roles</b>   |       |             |           |
| <p><b>Fiscal/Administrative Officer:</b> is responsible for management of all aspects of merchant card processing within the unit. This also includes the responsibility for the unit's compliance with all merchant card processing policies as well as Payment Card Industry Data Security Standard (PCIDSS).</p> <p><b>Dispute Resolution Contact:</b> is responsible for responding to chargeback requests and documentation retrievals. These information requests come from a customer's bank and require a response to be submitted in a timely manner.</p> |       |             |           |
| <b>Merchant Contact Roles</b>  |       |             |           |
| <b>Fiscal/Admin Officer</b>  |       |             |           |
| Name:  |       |             |           |
| Phone number:  |       | Fax Number: |           |
| E-Mail address:  |       |             |           |
| Campus Address   |       |             |           |
| Street Address 1:  |       |             |           |
| Street Address 2:  |       |             |           |
| Mail Code:   | City: | State:      | Zip Code: |

| <b>Dispute Resolution Contact</b>  |            |           |             |        |
|--|------------|-----------|-------------|--------|
| Name:  |            |           |             |        |
| Phone number:  |            |           | Fax Number: |        |
| E-Mail address:  |            |           |             |        |
| Campus Address   |            |           |             |        |
| Street Address 1:  |            |           |             |        |
| Street Address 2:  |            |           |             |        |
| Mail Code:   | City:      | State:    | Zip Code:   |        |
|  |            |           |             |        |
| <b>Sales Information</b>   |            |           |             |        |
| <b><i>Enter the anticipated percentage (%) of credit card sales for the following payment channels.</i></b>                      |            |           |             |        |
| In Person  | Mail Order | Telephone | Fax         | Online |
| %  | %          | %         | %           | %      |
|  |            |           |             |        |
| Estimated yearly credit card sales (\$):   |            |           |             |        |
| Estimated average individual credit card sale amount (\$):   |            |           |             |        |
|  |            |           |             |        |
| Briefly describe what your department would like to accept credit card payments for:   |            |           |             |        |
|  |            |           |             |        |
| Are cash sales currently being processed?  |            | Yes       | No          |        |
| If Yes, what are the estimated annual cash sales?  |            |           |             |        |
|  |            |           |             |        |
| Currently, if your department is selling goods, are you operating an inventory system?   |            | Yes       | No          | N/A    |
|  |            |           |             |        |
| Currently, are you using any accounts receivables system?  |            | Yes       | No          | N/A    |
| Are you using a method other than the University's Accounts Receivable system to bill external customers for goods and services? |            | Yes       | No          | N/A    |
| If Yes, would accepting credit cards eliminate this process?   |            | Yes       | No          |        |

## Online Credit Card Acceptance

|  |   |
|--|---|
|  |   |
| What is the URL of the unit's web site?  |   |
| Please select the customer audience of the website?                            | Public      Students      Faculty/Staff |
| Is the customer required to access the website with a login and password?      | Yes                      No             |
| Are you currently accepting online payments through a different unit web site? | Yes                      No             |
| When do you expect to go live with online payment processing?                  |   |

### Information Technology Manager/Webmaster Contact

|                   |       |             |           |
|-------------------|-------|-------------|-----------|
| Name:             |       |             |           |
| Phone number:     |       | Fax Number: |           |
| E-Mail address:   |       |             |           |
| Campus Address    |       |             |           |
| Street Address 1: |       |             |           |
| Street Address 2: |       |             |           |
| Mail Code:        | City: | State:      | Zip Code: |

**Please enter the CFOAPAL that will be used to record revenue for this web site. If more than one CFOAPAL will be used, please enter additional CFOAPALS on next page.**

**CFOAPAL segments marked \* are optional.**

| Chart | Fund | Org | Account | Program | *Activity | *Location |
|-------|------|-----|---------|---------|-----------|-----------|
|       |      |     |         |         |           |           |

Please enter any additional CFOAPALs that will be used to record revenue.  
CFOAPAL segments marked \* are optional.

| Chart | Fund | Org | Account | Program | *Activity | *Location |
|-------|------|-----|---------|---------|-----------|-----------|
|       |      |     |         |         |           |           |

| Chart | Fund | Org | Account | Program | *Activity | *Location |
|-------|------|-----|---------|---------|-----------|-----------|
|       |      |     |         |         |           |           |

| Chart | Fund | Org | Account | Program | *Activity | *Location |
|-------|------|-----|---------|---------|-----------|-----------|
|       |      |     |         |         |           |           |

| Chart | Fund | Org | Account | Program | *Activity | *Location |
|-------|------|-----|---------|---------|-----------|-----------|
|       |      |     |         |         |           |           |

| Chart | Fund | Org | Account | Program | *Activity | *Location |
|-------|------|-----|---------|---------|-----------|-----------|
|       |      |     |         |         |           |           |

| Chart | Fund | Org | Account | Program | *Activity | *Location |
|-------|------|-----|---------|---------|-----------|-----------|
|       |      |     |         |         |           |           |

| Chart | Fund | Org | Account | Program | *Activity | *Location |
|-------|------|-----|---------|---------|-----------|-----------|
|       |      |     |         |         |           |           |

| Chart | Fund | Org | Account | Program | *Activity | *Location |
|-------|------|-----|---------|---------|-----------|-----------|
|       |      |     |         |         |           |           |

| Chart | Fund | Org | Account | Program | *Activity | *Location |
|-------|------|-----|---------|---------|-----------|-----------|
|       |      |     |         |         |           |           |

| Chart | Fund | Org | Account | Program | *Activity | *Location |
|-------|------|-----|---------|---------|-----------|-----------|
|       |      |     |         |         |           |           |

| Chart | Fund | Org | Account | Program | *Activity | *Location |
|-------|------|-----|---------|---------|-----------|-----------|
|       |      |     |         |         |           |           |

| Chart | Fund | Org | Account | Program | *Activity | *Location |
|-------|------|-----|---------|---------|-----------|-----------|
|       |      |     |         |         |           |           |

| Chart | Fund | Org | Account | Program | *Activity | *Location |
|-------|------|-----|---------|---------|-----------|-----------|
|       |      |     |         |         |           |           |

## Additional Comments

Please add any additional comments for the merchant enrollment request:

## Required Signatures

All Units should complete this section

### Fiscal/Administrative Officer:

- 1) As department/unit Fiscal/Administrative Officer, I will ensure that all University of Illinois policies related to payment card processing will be followed by stated unit.
- 2) I have reviewed the Office of Business and Financial Services policy Sec. 5.11.

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Printed Name

Date

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Signature

Date

### Form Submission Instructions:

Complete the Merchant Card Services Enrollment Request Form and submit to:

**University of Illinois**  
**OBFS-Merchant Card Services**  
**247 Henry Admin. Bldg., MC-363**  
**506 S. Wright St.**  
**Urbana, IL 61801**

If you have questions or need assistance completing the form, please contact University of Illinois, OBFS-Merchant Card Services at **217-244-9384** or [merchantcardhelp@uillinois.edu](mailto:merchantcardhelp@uillinois.edu).

## OBFS MCS Office Use Only

### OBFS-Merchant Card Services:

Signature

Date

### CFOAPALs Approved by:

Signature

Date

| Merchant Card Services Follow-up Questions  |                     |          |                        |                    |
|---|---------------------|----------|------------------------|--------------------|
| <b>The University of Illinois accepts Visa, Master, Discover, and American Express credit cards. Select the bank card types to be accepted.</b> |                     |          |                        |                    |
| Visa  | Master              | Discover | American Express       | <b>Debit Cards</b> |
| <b>Ethernet (IP Address)</b>  | DHCP (auto located) |          | DSTATIC (manual entry) |                    |
| Merchant requested date and received by:  |                     |          |                        |                    |
| Bank Request date and submitted by:   |                     |          |                        |                    |