How to Fix Compatibility Settings for OBFS Web Applications
When Using the Internet Explorer Browser

NOTE: If you’re using the Internet Explorer version that is older than 9.0 (for example IE 6,7 or 8), the instructions below will not work and you will need to upgrade your browser to a newer version or use another browser available free on the Internet (e.g., Google Chrome, Safari, Opera or Mozilla Firefox).

The following settings need to be changed to disable compatibility mode for the OBFS website and other OBFS web applications to allow them to be displayed properly.

1. First, check the Compatibility View settings. To do so, follow the steps below:
   a. Click the gear icon in your browser and select Compatibility View settings (IE 11 only, IE 9 does not have this option on this screen, in IE 9 you can see it by clicking the ALT key on your keyboard and then on the top left side of the browser window select Tools -> Compatibility View settings). Once on this screen, ensure the Display intranet sites in Compatibility View setting is checked and remove an entry for uillinois.edu if you see it on the list:

   b. Click the Close button and follow step 2.
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2. Now we need to add a few entries to the Trusted Zone. These entries will ensure that the OBFS website works properly with your browser:
   a. Click the gear icon in your browser and select Internet options.

   ![Image of Internet Explorer settings]

   b. On the Security Tab, click Trusted sites and then click the Sites button.

   ![Image of Trusted sites settings]

   c. Add the entries for:
   https://*.uillinois.edu
   http://*.uillinois.edu
   https://*.obfs.uillinois.edu
   http://*.obfs.uillinois.edu
   https://www.obfs.uillinois.edu
   http://www.obfs.uillinois.edu
   https://apps.obfs.uillinois.edu
   http://apps.obfs.uillinois.edu
d. Click the Close button and click the OK button to close Internet Options.

3. (Optional) If you have a website that requires compatibility view, you can add this site to your Local Intranet sites instead of the Trusted Sites and that will allow it to display properly.

4. Refresh the page. The OBFS website should now display properly in your browser and you should no longer see a message about Compatibility View at the top of the web pages.

5. If you still see the Compatibility View message, please double-check the settings above. If you’re not able to determine the issue, please use the Feedback Form on the bottom of each OBFS web page to contact us. We will work with you to pinpoint the exact issue and fix it.